

CLAIMS

What is claimed is:

1. A method for rebooking a passenger who is unable to travel on a scheduled flight, comprising the steps of:
 - obtaining passenger data for said passenger;
 - comparing the passenger data with one or more rules; and
 - presenting rebooking flight candidates to said passenger based upon said comparing step.
2. The method of claim 1, wherein a passenger value is determined from the passenger data by the application of the rules, and said rebooking flight candidates are offered to said passenger based upon said passenger value.
3. The method of claim 1, wherein said passenger data of said passenger is compared to passenger data of at least one other passenger in need of rebooking, and said passenger is offered rebooking flight candidates based upon said comparing step.
4. The method of claim 1, wherein said passenger data is provided in substantially real time.
5. The method of claim 1, wherein said presenting step comprises presenting high remaining unflown value flight rebooking candidates and not presenting rebooking flight candidates with lower unflown values.
6. The method of claim 1, wherein said presenting step comprises offering said passenger incentives for selecting rebooking flight candidates with high remaining unflown value.
7. The method of claim 1, wherein said passenger data comprises the remaining unflown ticket value for said passenger.

8. The method of claim 1, wherein said passenger data comprises passenger loyalty data.

9. A system for rebooking passengers who are unable to travel on scheduled flights, comprising:

a data store comprising passenger data and flight operations data, said flight operations data comprising flight rebooking candidates for said passenger; and

means for presenting to said passenger rebooking flight candidates based upon said passenger data.

10. The system of claim 9, further comprising means for comparing said flight operations data for said rebooking flight candidates.

11. The system of claim 9, wherein said means for comparing ranks said rebooking flight candidates according to rules.

12. The system of claim 9, wherein said means for presenting rebooking candidates to said passenger comprise a kiosk.

13. A machine readable storage, having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

obtaining passenger data for a passenger; and

comparing the passenger data with one or more rules; and

presenting rebooking flight candidates to said passenger based upon said comparing step.

14. The machine readable storage of claim 13, wherein a passenger value is determined from the passenger data by the application of the rules, and said rebooking flight candidates are offered to said passenger based upon said passenger value.

15. The machine readable storage of claim 13, wherein said passenger data of said passenger is compared to passenger data of at least one other passenger in need of rebooking, and said passenger is offered rebooking flight candidates based upon said comparing step.

16. The machine readable storage of claim 13, wherein said passenger data is provided in substantially real time.

17. The machine readable storage of claim 13, wherein said presenting step comprises presenting high remaining unflown value flight rebooking candidates and not presenting rebooking flight candidates with lower unflown values.

18. The machine readable storage of claim 13, wherein said presenting step comprises offering said passenger incentives for selecting rebooking flight candidates with high remaining unflown value.

19. The machine readable storage of claim 13, wherein said passenger data comprises the remaining unflown ticket value for said passenger.

20. The machine readable storage of claim 1, wherein said passenger data comprises passenger loyalty data.

21. The machine readable storage of claim 13, wherein said comparing step compares passenger data with flight operations data for said rebooking flight candidates.

22. The method of claim 1, wherein said comparing step compares passenger data with flight operations data for said rebooking flight candidates.

23. A system for rebooking a passenger who is unable to travel on a scheduled flight, comprising:

means for obtaining passenger data for said passenger;
means for comparing the passenger data with one or more rules; and
means for presenting rebooking flight candidates to said passenger based
upon said comparing step.